

## Central IT Team - Infrastructure Analyst

Burgess Farms Produce (Produce World Group) is a privately-owned business which is customer and category focused. As one of the largest expert growers of high-quality fresh vegetables in Europe, we are industry leading in sustainable and responsible agronomy, growing, and lean supply chain management.

Using innovative processes to provide solutions aimed at meeting and generating customer demand and exceeding consumer expectations, our success is driven by our passion for our people and our wide range of products. We are committed to providing our colleagues with a challenging and engaging working environment and offering a truly great place to work.

**Burgess Farm Produce Sutton Bridge** is one of our three sites based in East Anglia. We have an exciting opportunity for an **Infrastructure Analyst** to join the Central IT team based in **Yaxley**. We are seeking to recruit reliable, motivated and creative individuals who have a strong character and exude positive behaviours in line with our Company values.

You will join us on a permanent full time basis, working Monday to Friday 0800 - 1700, in return for a competitive salary.

If you are looking for a role that is challenging, engaging and highly responsible and you have a passion for delivering customer excellence then this might just be the new role for you.

### **Key responsibilities:**

- \* Provide first, second and third line support on all agreed business systems.
- \* Act as second and third line escalation for IT colleagues.
- \* Take responsibility for systems as required, ensure implementation, support and training is completed to the expected standards.
- \* Responsible for maintaining and supporting best in class ERP systems enabling real-time information capture and decision making.
- \* Proactively monitor and manage systems using the tools available.

### **Person specification:**

- \* Sound experience within a similar role, FMCG experience is desirable.
- \* Educated to A level or Degree level in a relevant qualification.
- \* In depth knowledge of Microsoft Desktops, experience in Office 365.
- \* Supporting Microsoft servers, support of computer networks in a Microsoft Environment.
- \* Knowledge of Microsoft SQL Server and SQL reporting solutions/tools or other database technologies and knowledge of Microsoft SharePoint.

If you feel that you are the right candidate for this role, please send your CV to [sarah.abbott@produceworld.co.uk](mailto:sarah.abbott@produceworld.co.uk).

Only those successful in being shortlisted for interview will be contacted.

**Closing date: 20 September 2020.**





**AGENCIES NEED NOT CONTACT US**

